

Cheshire Automated Solid Waste Container Roll-Out FAQ

Rollout Program Details

1. During the week of March 18, 2019, Cascade Cart Solutions will distribute 96 or 64 gallon containers to residents who receive curbside trash collection service.
 - 96-gallon containers will go to homes with three (3) bedrooms or more.
 - 64-gallon containers will go to homes with one or two bedrooms and participating condominiums.
2. Automated solid waste collection using the new containers will begin April 1, 2019. Only the automated containers will be collected; trash in bags or other bins cannot be picked up by the automated truck.
3. Applications to exchange container sizes will be accepted until July 1, 2019.
4. Requests for additional 96-gallon containers will be accepted at any time.

Frequently Asked Questions/Answers

Question #1: How do I request a second trash container?

Answer: Additional 96-gallon containers are available at an additional cost. If you find that one container is not sufficient, simply download the application from the Town website at www.cheshirect.org (or call Public Works at 203 271-6650) and submit the completed application to the Public Works Department. There is a cost of \$51.80 for the additional container, payable to the Town, and an annual disposal fee of \$100 which will be billed directly to the resident by A.J. Waste Systems, Inc.

Question #2: How can I trade for a smaller 64- gallon container?

Answer: If you find your new 96-gallon container is too large after using it for several collection cycles, you may request to exchange it for a 64-gallon containers. Simply download the exchange application from the Town website at www.cheshirect.org (or call Public Works at (203) 271-6650 and submit it to the Public Works Department. We will be accepting exchange applications until July 1, 2019. Applications will be reviewed by the Solid Waste Committee in July, with first priority extended to residents with disabilities, and then on a “first come, first served” basis, as budgetary limitations allow.

Question #3: How can I obtain a larger 96-Gallon container?

Answer: If you find your new 64-gallon container is too small after using it for several collection cycles, you may request to exchange it for a 96-gallon containers. Simply download the exchange application from the Town website at www.cheshirect.org (or call Public Works at (203) 271-6650 and submit it to the Public Works Department. We will be accepting exchange applications until July 1, 2019. Applications will be reviewed by the Solid Waste Committee in July on a “first come, first served” basis, as budgetary limitations allow.

Question #4: What am I going to do with my old trash can(s)?

Answer: There will be a drop-off or curbside collection of old trash cans on a schedule to be determined. Details will be posted on our website at www.cheshirect.org and sent to the local papers for publication.

Question #5: My new container doesn't fit in my garage, where am I going to put it?

Answer: Your new trash container and existing recycling container are constructed to be stored outside. They are durable and made to withstand the elements.

Question #6: I am over 70 years old and/or I have a disability or illness, and I receive non-curbside garbage pick-up. How will the new solid waste program affect me?

Answer: If you currently receive non-curbside garbage pick-up, your trash and recycling service will not change. You will continue to use your own garbage cans so that A.J. Waste can easily collect your trash by hand.

Question #7: What happens if my container is stolen?

Answer: File a police report and then call the Public Works Department at (203) 271-6650 with your police report case #. A replacement container will be delivered to you as soon as possible.

Question #8: What if my container is damaged?

Answer: Contact Public Works at (203)271-6650 and it will be repaired or replaced. Please note that damage by the homeowner may require reimbursement for the cost to repair or replace the container.

Question #9: My condominium has dumpsters where I deposit my trash. Will that continue?

Answer: Yes; there will be no changes for condominiums with that method of disposal.

Thank you for helping to make this new, cost-saving trash collection program a success.